

A document scanning and faxing solution

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iXware International

iXware Fax



iXware deploys state-of-the-art fax technology to ensure fast and reliable delivery and receipt of all your fax messages. By digitizing fax traffic, iXware enables archiving for easy storage and retrieval, and helps customers comply with accounting and auditing regulations such as Sarbanes Oxley, Basel II, and HIPAA.

When deploying iXware, Xerox MFP users no longer require conventional fax machines, scanners, separate telephone lines for faxing, modems, etc., which generates a significant cost savings.



Send faxes from Xerox MFPs

The combination of iXware with Xerox MFPs simplifies and digitizes all your fax communication, creates an opportunity for archiving and helps ensure compliance with audit trail requirements.

iXware Fax ensures a perfect integration of iXware functionality with the Xerox MFPs. The Xerox MFPs become portals to the vast iXware functionality, ensuring:

- Convenience
- Efficiency
- Cost savings
- Transparency
- Audit trail

Within your network, you can connect any number of Xerox MFPs and provide them with iXware fax functionality.

Send faxes from any application

iXware's Fax Module comes with the iXware Faxprinter. Use it to fax documents directly from any application with a print option. The iXware Faxprinter will open a new message in the e-mail client with the document as an attachment in faxable format (TIFF). iXware makes faxing as easy as printing. Of course, faxes can also be sent directly from the e-mail client by attaching them to the e-mail. The iXware server will convert the document.

Efficient use of fax channels and VoIP

The powerful combination of iXware and Xerox make decentralized (analog) fax lines a thing of the past. iXware centralizes and digitizes the fax traffic. When deploying ISDN or VoIP, the number of lines can, in most cases, be drastically reduced while improving the availability of fax lines. ISDN and VoIP also allow for adding fax numbers, which can be assigned to individual users or departments. In fact, with ISDN and VoIP, every user can be assigned his or her own fax number. Faxes go directly to the user's inbox, improving efficiency, responsiveness, and confidentiality.



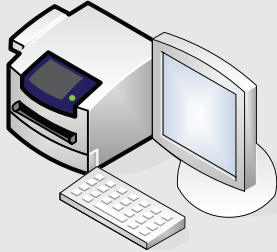
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1



Send fax messages from the Xerox MFP or your desktop mail client (for example Microsoft Outlook or Lotus Notes).

2



The iXware server converts the document to a real fax and sends it to the recipient. Inbound fax messages are converted to PDF and sent to the mailbox.

3



Any inbound or outbound fax is easily retrieved from your desktop computer.

Inbound fax messages both digitally and as a hard copy

iXware sends the inbound fax as a TIFF or PDF attachment directly to the recipients e-mail inbox. You can also choose to print the fax directly on any network printer.

Delivery reports with scaled down copy of the fax message

As soon as iXware has delivered the fax message, a delivery report is generated, which includes a scaled down copy of the first page of the fax transmission for easy recognition. The delivery report, which includes important information about the fax such as date/time of delivery and the number of pages transmitted, can be sent to the user's mailbox and/or printed on the Xerox MFP.

User identification for faxing

Users can identify themselves with a number of different identifiers, including employee numbers, personal phone extensions, etc. When a fax has been sent by a user who has identified him/herself, the sent fax will be placed in the sent items folder of the user's e-mail client. The user will also receive the delivery report for the fax transmission, including a miniaturized copy of the first page in the e-mail inbox. When combined with other Xerox partner solutions such as Equitrac, users can identify themselves using smartcards.

Distribution lists on the MFP

With iXware distribution, lists can be created, which simplifies sending a single fax message to more people at once.

Specifications

Software requirements:

- iXware 3.1

Hardware requirements:

- Intel Pentium IV 2.4 GHz (3 GHz recommended) / AMD Athlon 3200+ (3800+ recommended)
- 2048MB RAM (recommended)
- Windows 2003 (32 bit) with R2 (recommended) / Windows 2008 (32 & 64 bit R1 only) / Windows 7 (32 & 64 bit) / VMWARE support
- Ask for additional hardware requirements

Xerox products supported:

- All Xerox MFPs

Applications supported:

- Use iXware's open standards philosophy to integrate with any business application (ERP/CRM/DM)

Contact iXware

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*Working together...
getting results.*

Together we can.



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